



The Grange is a newly refurbished residential care home in New Herrington, Houghton-le-Spring situated within the vicinity of County Durham and Tyne and Wear area. Its close proximity to Sunderland, Durham and Washington provides easy access to local shops, pubs, restaurants, parks and major roads particularly the A1 and A19. Houghton-le-Spring is a quiet village with a growing community, friendly neighbourhood and tranquil atmosphere.

The Grange Care Home features 35 bedrooms with en-suite facilities, spacious dining rooms, lounge areas, garden and outdoor access, in-house hairdressing salon and offers residential care for both local and private residents. Our recent refurbishment enabled fresh decor and upgraded facilities throughout, reflecting a modern comfortable living environment.



**Residential Care** 



35 Bedroooms with en-suite



**Assisted Shower & Bathrooms** 



In-house Hairdressing Salon



24/7 Wifi access



**Dining Room on both floors** 



**Pet-friendly** 



**Garden & Outdoor Lounge** 



Lift & Disability Access



Easy access to public transport



Intercall System on every room



Spacious Lounge & Communal Areas

#### **Contact Us**

The Grange Southburn Terrace, New Herrington, Houghton-le-Spring DH4 7AW

Tel. No. **0191 337 2370** email: **info@exclusivecaregroup.co.uk** 

Visit www.exclusivecaregroup.co.uk

# Facilities designed for your comfort

#### **Bedrooms with En-Suite**

Our bedrooms are decorated to give a homely feel, with ample space and provided with en-suite toilet and shower facilities, television, furniture and intercall system whenever assistance is required.

#### **Assisted Shower and Bathrooms**

We have designated shower and bathrooms installed with mobility equipment if assistance is required from our staff. Our care team can help residents with washing and personal care in a completely private and comfortable setting.

#### **Cosy Diner**

Enjoy a great atmosphere in our well-decorated dining rooms across both floors, set and styled to give you a fine-dining restaurant feel, a perfect place to entertain your visitors whilst enjoying a delicious meal and refreshment.

# Spacious Lounge and Communal Areas

We have spacious lounge on all floors which are designed to create an atmosphere where our residents can feel relaxed and at-home. With plenty of space, lighting and stylish interior design, our lounge is a perfect place to spend time watching television, reading books and newspapers, engaging with a range of activities provided by our experienced staff. Residents can also enjoy the outdoor with our secured garden and patio lounge during warm sunny days.

#### **Hairdressing Salon**

Save yourself a trip to the hairdressers when our inhouse salon is just a few steps from your bedroom. Have your hair cut, trimmed, permed, coloured and even get your nails done within the comfort of the home. A chiropodist can also be booked if required.

# Life at The Grange

## **Great Food and Variety of Choices**

At The Grange, we serve great-tasting food. Our culinary team ensures menus are reviewed regularly and changed according to the tastes of our residents. We offer set menu and à la carte to provide a variety of options every day. Our catering manager and kitchen staff are also available to meet special requirements when requested.

## **Regular Entertainment and Activities**

We understand the need of recreation and entertainment for our residents so we bring a good balance to make living with us an enjoyable and pleasant experience. We think outside-the-box with our events, parties and activities which are organised regularly to entertain our residents as well as our staff. We make living and working in our care home something to look forward to every day.

## **Socialisation and Community Involvement**

We highly encourage our residents to have an exciting and sociable lifestyle when possible. With facilities provided such as a garden and communal lounge where residents can meet and spend time with friends and families. We also open our doors to the community and welcome local people to understand and remain engaged with what's going on, by organising regular events. We believe this create opportunities for collaboration, enabling our residents to continue to be a part of the wider community, whilst allowing them to engage and partake in events promoting social services.

# Delivering the highest standards in care for decades

We strive to deliver a high standard of care whilst respecting your choices and values, ensuring a friendly, relaxing and safe atmosphere - a comfortable place you can call "your home".

## We understand.

Nothing beats the comfort of your own home with your family and loved ones. As your situation changes, you may require suitable arrangements to ensure your daily care and well-being is looked after. We understand this, that's why our core focus is to look after your individual needs in a homely, cosy environment with friendly staff

## We deliver.

Our main priority is to look after your everyday care and provide exceptional support, making your life in our care home happy, safe and satisfying. Our person-centered approach enables better quality of living, as we ensure we deliver all your needs in all aspects - care, health and socialisation.

# We care.

When we say care, we mean dedication - just as your family and loved ones do. The foundation of our service is based on respect, trust and dedication as we assure you of the exceptional care that you deserve.

The core of our service is based on respecting the rights of our residents to live safely and adequately, at the same time maintaining their freedom of choice and dignity.

#### **Quality of Care**

The core attribute of the Exclusive Care brand encompasses the basic aspects of care - respect, compassion, protection of the vulnerable and providing basic human needs. We remain committed in delivering the best quality of care that every residents deserve.

#### **Professionalism**

We take great pride in working in the healthcare industry with a team of highly-skilled, well-experienced and dedicated professionals with common objectives to make a difference particularly in serving for the welfare of elderly people.

#### Integrity

Our service comes with the commitment to deliver and satisfy the trust and high expectations of our residents, families and other stakeholders.



Head Office:

Houghton House, New Road Team Valley Trading Estates Gateshead NF11 0.JU Tel. 0191 499 4730

E-mail: info@exclusivecaregroup.co.uk
Website: www.exclusivecaregroup.co.uk